

EXEMPLARY LEADERSHIP: MAKING IT WORK

Rationale

Organizational excellence is greatly dependent on the quality of leadership. To be effective, a manager has to be a good leader. The core characteristics of leadership are creating a compelling vision, aligning people to the vision through effective communication, motivating and empowering people to perform their best at work, managing change successfully and modelling the way (personal credibility).

Objectives

At the end of the workshop, participants should be able to:

1. State the seven core functions of leadership.
2. Assess their leadership skills.
3. State the five most admired attributes of leaders.
4. Explain the five practices of exemplary leadership.
5. Explain the appropriateness of democratic, autocratic and laissez-faire leadership styles.
6. Explain at least six ways of motivating and empowering subordinates.
7. State the ten characteristics of transformational leaders.
8. State at least ten guidelines for becoming a transformational leader.
9. State the ten characteristics of a nurturing and high-trust work climate.
10. State at least seven guidelines for building personal credibility.

Content

1. Fundamentals of Leadership
2. Motivating and empowering people
3. Transformational Leadership
4. Creating a nurturing and high-trust work climate
5. Role modelling and developing personal credibility

Methodology

Interactive lectures, exercises, video presentation, role-plays, case studies, group discussions and leadership questionnaire

Duration

2 days

Target Group

Managers and those about to be promoted to managerial positions

Facilitator

Dr. Ranjit Singh Malhi/Azman Shah